



This document outlines the Terms and Conditions between:
Jambo Mara Safari Lodge

Domino (INTL) Hotel Management Corporation Ltd AND

P.O. Box 50377-00100 NAIROBI, KENYA

(Hereinafter referred to as "The Agency")

(Hereinafter referred to as "JamboMara")

Represented by:

Represented by:

JamboMara and The Agency agree to the following terms and conditions of business in year 2023:

WOODEN COTTAGE ROOM SEASONS AND RATES-FULL BOARD

EAST AFRICA RESIDENT (For Congo, Burundi, Rwanda, South Sudan, Uganda, Tanzania only offers for CITIZEN): <i>We request the guests must provide the ID copy during the reservation</i>			
period	Single room	Double room	Triple room
02/01/23-30/04/23	KSH 8000	KSH 11000	KSH 16500
01/05/23-30/06/23	KSH 8500	KSH 12000	KSH 18000
01/07/23-31/10/23	KSH 11000	KSH 16000	KSH 24000
01/11/23-03/01/24	KSH 9000	KSH 13000	KSH 19500
NON-RESIDENT			
Period	Single room	Double room	Triple room
02/01/23-30/06/23	KSH 11000	KSH 16000	KSH 24000
01/07/23-31/08/23	KSH 18000	KSH 26000	KSH 39000
01/09/23-31/10/23	KSH 14000	KSH 20000	KSH 30000
01/11/23-03/01/24	KSH 10500	KSH 15000	KSH 22500

TOP GLASS ROOM SEASONS AND RATES-FULL BOARD

EAST AFRICA RESIDENT (For Congo, Burundi, Rwanda, South Sudan, Uganda, Tanzania only offers for CITIZEN): <i>We request the guests must provide the ID copy during the reservation</i>			
Period	Single room	Double room	Triple room
02/01/23-30/04/23	KSH 8500	KSH 12500	KSH 18750
01/05/23-30/06/23	KSH 9000	KSH 13500	KSH 20250
01/07/23-31/10/23	KSH 12000	KSH 18000	KSH 27000
01/11/23-03/01/24	KSH 10000	KSH 14500	KSH 21750
NON-RESIDENT			
Period	Single room	Double room	Triple room
02/01/23-30/06/23	KSH 12000	KSH 18000	KSH 27000
01/07/23-31/08/23	KSH 21000	KSH 32000	KSH 48000
01/09/23-31/10/23	KSH 15000	KSH 22000	KSH 33000
01/11/23-03/01/24	KSH 11500	KSH 17000	KSH 25500

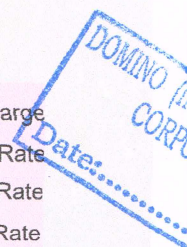
THE CONTRACT RATES HEREIN WILL ONLY BE VALID ONCE BOTH PARTIES HAVE SIGNED OFF THIS CONTRACT

* Above quoted rates are NET (non-commissionable) in U.S. Dollars and reflect the charge for **full-board accommodation** at JamboMara. These charges are inclusive of VAT (16%), Government Levy (2%) and service charge (10%).

CHILDREN SHARING ROOM WITH ADULTS (extra bed):	0-2.99 YEARS	Free of Charge	
	3-11.99 YEARS	1-2 children	50% of Full Rate
	Over 12 YEARS		Full Rate
CHILDREN OCCUPYING ROOM WITHOUT ADULTS:	-		75% of Full Rate
CHILDREN SHARING ROOM WITH ONE ADULT:		SINGLE ROOM RATE+ CHILD RATE	

EXTRA MEALS:	Picnic	Lunch	KSH2500	per person per meal
	Extra Lunch	/ Dinner	KSH3000	per person per meal
		Hi tea	KSH2000	per person per meal

EASTER SUPPLEMENT:	KSH 2500 per person per day	from 07 APR 2023 to 10 APR 2023
CHRISTMAS SUPPLEMENT:	KSH 3000 per person per day	from 23 DEC 2023 to 01 JAN 2024





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PEAK SEASON BOOKING (01/07/2023-30/09/2023; 23/12/2023-01/01/2024)

All peak season rooms are only guaranteed by full payment not the early reservation. We will release the unpaid rooms when we are fully booked without any notice

INFORMATION PROTECTION

The Agency should not post or publish above rates on any website or media, nor should The Agency make above rates available to guests or any third party, otherwise this agreement will be terminated immediately. Since the rates are based on this agreement, they will not be quoted at the time of reservation to the Hotel.

COMPLIMENTARY POLICY

JamboMara will give one complimentary 1/2 twin/double room for every 15 full paying guests to a Maximum of 5 complimentary twin/double rooms per group. (N/B: every 15 full paying guests not included the children under 12 years)

SINGLE ROOM OCCUPANCY FOR GROUPS

Maximum of 3(Three) Singles, balance full twin/Double rate applicable.

0-2.99YRS CHILDREN POLICY

we do offer maximum 2 children sharing with parent(s) in one room free of charge. We will charge from the third child age at 0-2.99yrs at 50% of full adult rate. Wooden cottage maximum 3 adults or 2 adults with 2 children under 6yrs.

RELEASE PERIOD AND CANCELLATION

Cancellations should be notified to JamboMara's sales/reservations office verbally and followed by written notice of cancellation. Cancellation will be effective on the working day on which JamboMara receives the written notice. Any reservations received after 5:00pm will be deemed to be received on the next working day. Reservations that are cancelled, reduced in length of stay or reduced in numbers are subject to JamboMara's prevailing cancellation and No-show fees which are currently as follows:

- **Between 45-15 days from the date of accommodation 25% of the total bed nights cost will be charged**
- **Between 14-3 days from the date of accommodation 50% of the total bed nights cost will be charged**
- **Within 48 hours of arrival or departure 100% of the total bed nights cost will be charged**
- **NO-SHOW: 100% of the total bed nights cost will be charged**

DEPOSIT & PAYMENT POLICY

- Unless credit has been approved, all reservations must be prepaid in full to the hotel prior to the arrival of guests of The Agency. 25% deposit is required 35 days prior to arrival date & full payment 14 days prior to guests' arrival. For bookings made less than 30 days in advance, we require 50% deposit & full payment 14 days prior to guests' arrival by The Agency.
- In the event that company fails to pay the deposit within 7 days of the due date (where bookings are made 8-14 days prior to arrival) or within 24 hours (where bookings are made 48hrs-7 days prior to arrival) (as the case may be), JamboMara may treat the reservation as cancelled by the company.
- Unless the company has credit facilities with JamboMara, the company is required to make full payment prior to arrival, failure to which JamboMara reserves the right to treat the reservation as cancelled.
- Credit cards payments will be accepted the clients add 3% service charge by the bank.
- Cheque payments will be accepted only if cleared in advance of **5 working days** before arrival. Should payment not be cleared by the bank before guest arrival, JamboMara reserves the right to request cash payment before a guest can check-in.



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(Hereinafter referred to as "**JamboMara**")

Represented by:

Represented by:

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RETURNED CHEQUES

Without prejudice to any other rights available to JamboMara under the law, should a cheque issued by the company be returned unpaid for any reason, the Company shall replace the cheque within forty-eight (48) hours with certified funds (a banker's cheque or cash). In addition, the company will pay a returned cheque fee of five percent (5%) of the cheque amount. Failure to replace a returned cheque or cheques shall constitute default under the terms of this agreement and JamboMara reserves the right to engage a debt collector and/or pursue legal recourse available to JamboMara .

COLLECTION FEES

The company agrees to pay any and all fees, court costs and other expenses incurred by JamboMara in the collection of unpaid invoices and/or returned cheques.

GOVERNING LAW

This agreement shall be governed by and construed in accordance with the laws of Kenya.

PRICES

In the event of any increase or decrease of statutory taxes the JamboMara reserve the right to adjust all contracted rates accordingly from the date of such a change.

ARRIVAL AND CHECKOUT TIMES

Rooms are available for new arrivals from 12:00hrs on the scheduled arrival date. Check out time on the day of departure is 10:00hrs. Pre-booking is encouraged for early arrivals to guarantee rooms upon arrival and a pre-booking will be subject to a full overnight rate.

RESERVATION

Reservations can be made directly to the hotel at the following contacts:

Tel: +254-731404321

E-mail: jambomarakenya@gmail.com ; jambomara@163.com

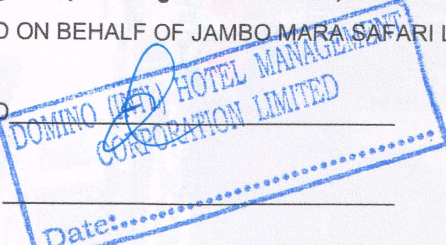
MISCELLANEOUS

Amendments to this agreement shall be valid only if made in writing and signed for and on behalf of JamboMara and the Operator. The waiver of any of the terms and conditions of this agreement on any particular occasion shall not be deemed a waiver of such terms and conditions for any other occasion

I hereby accept and agree to the rates, terms and conditions set out in this agreement:

SIGNED ON BEHALF OF JAMBO MARA SAFARI LODGE

SIGNED _____



NAME: _____

DATE 4/10/2022

TITLE: DIRECTOR

SIGNED ON BEHALF OF THE OPERATOR:

SIGNED _____

DATE _____

NAME: _____

TITLE: _____