

## **Terms and Conditions:**

### **Reservations:**

For all reservations and enquiries please use the below contact details:

E-mail: reservation@uroabay.com or info@uroabay.com

Telephone: +255 778 672 809

Skype: uroabaybeach

### **Groups:**

A group has to be considered as such with a minimum number of 20 Pax Rooms booked.

All group bookings qualify for a 5% further reduction on the nett rates.

Group special is not combinable with other specials.

20% deposit is required at confirmation of the booking; the balance (80%) needs to be paid 1 month before arrival.

Rooming lists need to be supplied 30 days prior to arrival and no amendments are allowed thereafter.

Conditions applied for Groups are treated on a request basis.

### **General Specials:**

Uroa Bay Beach Resort will inform all agents of any specials as and when they are made available.

### **Honeymoon Special:**

Special dinner for the clients staying for 7 nights.

Free upgrade upon hotel availability.

Romantic room decoration.

Fruit basket on arrival.

### **Bank Details:**

Uroa Paradise Beach Ltd

Bank Name: THE PEOPLE'S BANK OF ZANZIBAR LTD

Branch Name: MALINDI

Branch code: 005

Account No.: 052104000050

Swift Code: PBZATZTZ

### **Payment conditions:**

All reservations have to be prepaid with in 14 days prior to the guests arrival. All reservations that fall over Christmas and New Year have to be prepaid on or before the 01st of November 2016.

### **Infrastructure Tax:**

All Guests will be charged 1 USD per person per night directly in hotel as per new tax imposed by Zanzibar Revenue Board.

### **Cancellations (Groups and FIT):**

30 - 21 Days prior arrival	Free
20 - 14 Days prior arrival date	25%
13 - 7 Days prior arrival date	50%
6 - No show	100%

Please return a copy of this document signed including both rates sheets initialled.

OLANKA SAFARI LTD  
Company

  
Signature

DIRECTOR  
Position

22/01/2022  
Date